

IMPACTS OF THE COVID-19 PANDEMIC ON LIFE OF HIGHER EDUCATION STUDENTS

Dear Student,

University of Ljubljana from Slovenia (with international academic partners) is carrying out the global survey Impacts of the COVID-19 Pandemic on Life of Higher Education Students. The questionnaire is based on and extending The European Students' Union survey (2020) and targets higher education students - on what student life looks like during the COVID-19 pandemic, including teaching and learning, social contacts, as well as how students are coping with the situation emotionally.

Please, fill in this survey to help us understand the above aspects of your life. The participation in the study is completely voluntary and will also help us to create recommendations for policymakers and higher education institutions on how students can be supported in such crisis situations in different environments, such as economic, social, cultural, political and institutional. It should take about 15 minutes to fill in the questionnaire divided to 7 sections. The answers submitted will be anonymous. The collected data will be used just for purposes of the survey.

If you have any further questions please feel free to contact Professor Aleksander Aristovnik, PhD, from University of Ljubljana: aleksander.aristovnik@fu.uni-lj.si.

By clicking on the **Next page** I hereby certificate that:

I was informed on the voluntary and anonymous participation in this study;

I am at least 18 years old;

I am presently enrolled in a Higher Education Institution.

Thank you in advance for participating in this study!



S1 - SOCIO-DEMOGRAPHIC AND ACADEMIC CHARACTERISTICS

In this part of the questionnaire, we are interested in your socio-demographic and academic characteristics.

Q1 - In which country do you study (in this semester)?

Afghanistan	Republic of	Olsrael	○ Nauru	O South Sudan
Albania	Costa Rica	○Italy	○ Nepal	Spain
Algeria	Cote d'Ivoire	Jamaica	The Netherlands	O Sri Lanka
Andorra	Croatia	Japan	O New Zealand	Sudan
Angola	Cuba	Jordan	Nicaragua	Suriname
Antigua & Barbuda	Cyprus	○ Kazakhstan	Niger	Swaziland
Argentina	Czech Republic	Kenya	Nigeria	Sweden
Armenia	Denmark	Kiribati	Norway	Switzerland
Australia	Djibouti	O Korea North	Oman	Syria
Austria	Dominica	O Korea South	OPakistan	Taiwan
Azerbaijan	Ominican Republic	Kosovo	O Palau	O Tajikistan
Bahamas	Ecuador	○ Kuwait	O Palestinian State*	Tanzania
Bahrain	East Timor	Kyrgyzstan	Panama	Thailand
Bangladesh	Egypt	Laos	O Papua New Guinea	○Togo
Barbados	◯ El Salvador	Latvia	Paraguay	OTonga
Belarus	Equatorial Guinea	Lebanon	OPeru	Orrinidad & Tobago
Belgium	Eritrea	Lesotho	The Philippines	OTunisia
Belize	Estonia	Cliberia	OPoland	Turkey
Benin	Ethiopia	Libya	Oportugal	OTurkmenistan
Bhutan	Fiji	Liechtenstein	Qatar	OTuvalu
Bolivia	Finland	Lithuania	Romania	Uganda
O Bosnia &	France	Luxembourg	Russia	Ukraine
Herzegovina	Gabon	Macedonia	Rwanda	O United Arab
Botswana	Gambia	Madagascar	St. Kitts & Nevis	Emirates
Brazil	Georgia	○ Malawi	OSt. Lucia	United Kingdom
Brunei	Germany	○ Malaysia	St. Vincent & The	\bigcirc United States of
Bulgaria	Ghana	Maldives	Grenadines	America
Burkina Faso	Greece	○ Mali	Samoa	Uruguay
Burundi	Grenada	Malta	San Marino	Uzbekistan
Cambodia	Guatemala	Marshall Islands	○ Sao Tome &	Vanuatu
Cameroon	Guinea	Mauritania	Principe	○ Vatican City (Holy
Canada	Guinea-Bissau	Mauritius	Saudi Arabia	See)
Cape Verde	Guyana	Mexico	Senegal	Venezuela
Central African	Haiti	Micronesia	Serbia	Vietnam
Republic	Honduras	Moldova	Seychelles	Yemen
Chad	Hungary	Monaco	Sierra Leone	Zambia
Chile	Clceland	Mongolia	Singapore	Zimbabwe
China	India	Montenegro	Slovakia	Other:
Colombia	Indonesia	Morocco	Slovenia	
Comoros	Iran	Mozambique	Solomon Islands	
Congo	Iraq	Myanmar (Burma)	Somalia	
Congo Democratic	Ireland	Namihia	South Africa	



(e.g. University of Ljubljana, Faculty of Public Administration)
Q3 - Are you a citizen of the country in which you study?
○Yes ○No
Q4 - What is your student status?
○ Full-time ○ Part-time
Q5 - What level of study you are enrolled in?
○ Bachelor's degree (1st level) ○ Master's degree (2nd level) ○ Doctoral degree (3rd level)
Q6 - Please indicate your main field of study.
Arts and Humanities (History and Archaeology, Languages and Literature, Philosophy, Ethics and Religion) Social Sciences (Business, Law, Educational Science, Sociology) Applied Sciences (Civil Engineering and Geodesy, Mechanical Engineering, Sport, Medicine, Health) Natural and Life Sciences (Electrical Engineering, Biotechnical, Pharmacy, Chemistry, Mathematics and Physics) Other(please specify)
Q7 - How old are you (in years)?
Q8 - What is your gender?
○ Male ○ Female ○ Gender diverse ○ I prefer not to say



S2 - ACADEMIC LIFE

In this part of the questionnaire we are interested in finding out how the COVID-19 pandemic has affected your experiences with teaching and administrative support as well as your performance and expectations.

Q9 - Have your on-site classes (those taking place in the location/campus of your study institution) been cancelled due to the COVID-19 pandemic?									
○ No, my on-site classes have not been cancelled. ○ Yes, my on-site classes have been cancelled. ○ Not applicable (e.g. I do not have classes this semester/term).									
IF (1) Q9 = [2] THEN continue Q10 - Q22 ELSE go to S4									
S21 - LECTURES									
Q10 – Since on-site cla different forms of onli you have no experien	ine lectures a ce with parti	are listed. Ple	ase assess y	our level of sat	isfaction with				
	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied				
Online in real-time (videoconference)	\bigcirc	\circ	\circ	\circ	\bigcirc	\bigcirc			
Online with a video recording (not in real-time)	\circ	0	\circ	0	\circ	\circ			
Online with an audio recording (not in real-time)	\circ	0	\circ	0	0	\circ			
Online by sending presentations to students	\bigcirc	\circ	\circ	\circ	\circ	\circ			
Written communication (forums, chat, etc.)	\circ	0	\circ	\circ	\circ	\bigcirc			
Other (please specify):		\circ	\circ	\circ	\circ	\circ			
Q11 - Which of these forms of online lectures has been the most dominant? Please select only one									
Online with a video Online with an audi Online by sending p	Online in real-time (videoconference) Online with a video recording (not in real-time) Online with an audio recording (not in real-time) Online by sending presentations to students Written communication (forums, chat, etc.)								



S22 - TUTORIALS/SEMINARS AND PRACTICAL CLASSES

Q12 – Since on-site classes were cancelled, the organization of tutorials/seminars and practical classes has changed. Below, several different forms of online tutorials/seminars and practical classes are listed. Please assess your level of satisfaction with each form. If you have no experience with particular form, please select "Not applicable".

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Not applicable
Online in real-time (videoconference)				O	O	
Online with a video recording (not in realtime)	0	0	0	\circ	0	\circ
Online with an audio recording (not in real-time)	0	0	\circ	0	0	0
Online by sending presentations to students	\circ	\circ	\bigcirc	\bigcirc	\circ	\bigcirc
Written communication (forums, chat, etc.)	0	0	0	\circ	\circ	0
Other (please specify):	\circ	\circ	\bigcirc	\bigcirc	\circ	\bigcirc
dominant? Please select only one Online in real-time (Online with a video or Online with an audic Online by sending provide written communicated Other: S23 - SUPERVISIONS Q14 - Since on-site classelect ALL the answers Multiple answers are provided in the communicated of the communic	recording (no precording (no precord	ot in real-time not in real-time not in real-time to students chat, etc.) HIPS ncelled, my so e for you).	upervisions,			zed (please



Q15 - Which is your preferred Please select only one	ed method	of online su	pervisions,	/mentorship?	1	
Via video-call Via voice-call Via e-mail communication Via texting on social netwo	orks (Facek upervisions	s/mentorship		WhatsApp, W	√eChat, etc.)	
S24 - ASSESSMENT AND V	VORKLOA	D				
Q16 - Please rate your agree my lecturers:	ement with	the followi	ng stateme	nts. Since on-	-site classes w	ere cancelled,
	Strong disagre	-	ee Neutr	al Agree	Strongly agree	Not applicable
have provided course assignme (e.g. readings, homework, quizz on a regular basis.) (\circ	0
have provided feedback on my performance on given assignme	ents.) (\bigcirc	\circ
have responded to my question a timely manner.) (0	0
have been open to students' suggestions and adjustments of online classes.	f) (\circ	\circ
have informed me on what exa will look like in this new situation	() (0	0
Q17 - On average, compared that your study workload ov				classes were c	ancelled, wou	uld you say
significantly smaller. smaller. the same. larger. significantly larger.						
S25 - SATISFACTION WITH	I TEACHIN	IG AND ADI	MINISTRA [*]	TIVE SUPPO	RT	
Q18 - Since on-site classes w	ere cancel	led, how sat	tisfied have	you been wi	th the organiz	ation of:
	ery issatisfied	Dissatisfied	Neutral	Satisfied	Very satisfie	Not d applicable
lectures.	\bigcirc	0	\bigcirc		\bigcirc	\bigcirc
tutorials/seminars and practical classes.	\bigcirc	\circ	\bigcirc	\bigcirc		\bigcirc
supervisions (mentorships).	0	0				



Q19 - Since on-site classes were cancelled, how satisfied have you been with support of:

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Not applicable
teaching staff.						
technical support or IT services.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
student affairs office.						
finance and accounting.	\bigcirc	\bigcirc	\bigcirc	\bigcirc		\bigcirc
international office.						
library.	\bigcirc	\bigcirc		\bigcirc	\bigcirc	\bigcirc
public relations (websites						
and social media information).	\circ	\circ	0	\circ	\circ	\circ
tutors.						\bigcirc
student counselling services	. 0					

S26 - STUDENT PERFORMANCE AND EXPECTATIONS

Q20 - In view of the new teaching and learning environment, to what extent do you agree with the following statements.

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Not applicable
It is more difficult for me to focus during online teaching in comparison to on-site teaching.	0	0	0	0	0	0
My performance as a student has improved since on-site classes were cancelled.	0	\circ	0	\circ	\bigcirc	\circ
My performance as a student has worsen since on-site classes were cancelled.	0	0	0	0	0	0
I have adapted well to the new teaching and learning experience.	\circ	\circ	\circ	0	\bigcirc	\bigcirc
I can master the skills taught in class this year even on- site classes were cancelled.	\circ	0	0	0	\bigcirc	\bigcirc
I can figure out how to do the most difficult classwork since on-site classes were cancelled.	\circ	\circ	\circ	0		\circ



S3 - INFRASTRUCTURE AND SKILLS FOR STUDYING FROM HOME

In this part of the questionnaire, we are interested in whether you have the conditions to study from home.

Q21 - In your home, do you have access to the following?

	Never	Rarely	Sometimes	Often	Always
A quiet place to study					
A desk	\circ	\bigcirc			\bigcirc
A computer					
Required software and programmes	\circ	\bigcirc		\bigcirc	\bigcirc
A printer					
Headphones and microphone	\circ	\bigcirc		\bigcirc	
Webcam					
Office supplies (notebooks, pens, etc.)	\circ	\bigcirc		\bigcirc	
A good internet connection					
Course study material (e.g. compulsory and recommended literature)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Other (please specify):	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Q22 - To what extent do you agree with the following statements about your computer skills. I am confident in:

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
browsing online information.					
sharing digital content.					
using online teaching platforms (BigBlueButton, Moodle, Blackboard, GoToMeeting, etc.).	\circ	0	\bigcirc	\circ	\circ
using online collaboration platforms (Zoom, MS Teams, Skype, etc.).	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
using online communication platforms (e-mail, messaging, etc.).	\circ	\circ	\circ	\circ	\circ
using software and programmes required for my studies.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
applying advanced settings to some software and programmes.	\circ	0	0	0	0



S4 - SOCIAL LIFE

In this part of the questionnaire we are interested in finding out about your support network during the COVID-19 crisis.

Q23 - How often have you communicated with the following people online since the COVID-19 pandemic online?

		Two or three times	Once a	Several times a		Several
	Not at all	a month	week	week	Once a day	times a day
Close family member						
More distant family member				\circ		
Close friend						
Someone I live with (e.g.	\circ	\circ	\circ	\circ	0	\circ
roommate) Neighbours	0			0	0	0
Colleague from my course	\circ			\circ	\bigcirc	
Lecturer						
Administrative staff	\bigcirc					
Voluntary organizations						
Social networks						
Someone else (please specify)	\circ	\bigcirc	\bigcirc	0	\circ	\bigcirc

Q24 - For each of the following situations, please select who you would turn to first. If there are several people you are equally likely to turn to, please select the one you feel closest to. Who would you turn to first to?

	Close family member	More distant family member	Close friend	Someone I live with (e.g. roommate)	Neighbours	Colleague from my course	Lecturer	Administrativ e staff	Voluntary organizations	Social networks	Someone else	No one
Help you around your home if you were sick and had to stay in bed for a few days.	0	0	0	0	0	0	0	0	0	0	\bigcirc	\circ
Be there for you if you felt a bit down or depressed and wanted to talk about it.	\bigcirc	\circ	\bigcirc	\circ	\bigcirc	0	\bigcirc	\circ	\bigcirc	\circ	\bigcirc	\circ
Talk about problems related to studying issues (lectures, seminars, practical work).	0	0	0	0	0	0	0	0	0	0	\bigcirc	0
Talk about problems related to future education.	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Talk about problems related to personal finances.	\circ	\bigcirc	0	0	\bigcirc	0	\bigcirc	0	\bigcirc	\circ	\bigcirc	\bigcirc
Talk about problems related to family and relationships.	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\circ	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Talk about problems related to professional career in the future.	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc	\circ	\bigcirc	0	\bigcirc	\circ	\bigcirc	\bigcirc
Be there for you if you would like to talk about the COVID-19 crisis.	\circ	0	0	0	\bigcirc	\bigcirc	0	\bigcirc	0 (0 (\bigcirc	0

S5 - EMOTIONAL LIFE

In this part of the questionnaire we are interested in finding out how you have been feeling since the onset of the COVID-19 pandemic.

Q25 - Please rate to what extent have you felt the following emotions while attending your classes and studying and preparing for them since the outbreak of COVID-19 in your country.

	Never	Rarely	Sometimes	Often	Always
Joyful					
Hopeful			\bigcirc		
Proud					
Frustrated			\bigcirc	\bigcirc	
Angry					
Anxious			\bigcirc	\bigcirc	
Ashamed					
Relieved			\bigcirc	\bigcirc	
Hopeless			\bigcirc		
Bored			\bigcirc	\bigcirc	\bigcirc

S6 - LIFE CIRCUMSTANCES

In this part of the questionnaire we are interested in finding out whether you have some life circumstances (general and financial) that you are worried about in the context of your student life and what is your opinion regarding the support measures and changes made in behaviour since the onset of the COVID-19 pandemic.

S61 - GENERAL CIRCUMSTANCES

Q26 - How often you have worries about the following personal circumstances?

	A little of the time	Some of the time	A good part of the time	Most of the time	All of the time
Personal physical health			\bigcirc	0	
Personal mental health				\circ	
Studying issues (lectures, seminars, practical work)				0	
Future education				\circ	
Personal finances				0	
Family and relationship				\circ	
Professional career in the future				0	
COVID-19 or similar pandemic crisis in the future				\circ	
Leisure activities (sports and cultural activities, parties, hanging out with friends, etc.)	0	\bigcirc	\circ	0	\circ
Traveling abroad		\bigcirc	\bigcirc	0	0



S62 - FINANCIAL CIRCUMSTANCES

Q27 - When you take into account your total monthly disposable income (before COVID-19 pandemic) would you say that you can pay the overall costs of your study (including living costs such as accommodation etc.)?
Very easilyEasilyQuite easilyWith small difficultyWith difficulty
Q28 - Have you had a paid job during the current academic year or were you planning on having a paid job during the current academic year?
Yes, I worked regularly this academic year. Yes, I worked occasionally this academic year. No, I have not worked this academic year but was planning to. No, I have not worked this academic year and was not planning to work. None of the above (please specify):
Q29 - If you have been working or were planning to work, has this paid job been affected by the COVID-19 pandemic:
Yes, I have lost the job permanently. Yes, I have lost the job temporarily. Yes, I have had a salary cut. No, the job ended before the COVID-19 crisis. No, I am still working. None of the above (please specify):
Q30 - What are your plans for September/October 2020?
 Returning to full-time studies. Already accepted a full-time job. Still seeking a full-time job. Other (please specify):
Q31 - Do you pay tuition fees?
○Yes ○No



IF (2) Q31 = [1] THEN continue Q32

Q32 - In the context of the COVID-19 pandemic please indicate whether:

fee payment has remained the same at my institution. my institution has reduced the amount of fees which need to be paid this term. my institution has cancelled the payment of fees for this term. my institution has introduced flexible ways of paying fees this term (e.g. in more instalments). none of the above (please specify):
Q33 - Do you receive a scholarship for your studies?
○Yes ○No
IF (3) Q33 = [1] THEN continue Q34 Q34 - In the context of the COVID-19 pandemic please indicate whether:
Othe amount of my scholarship has remained the same.
the amount of my scholarship has been reduced.
my scholarship has been cancelled.
payment of the scholarship has been postponed.
Onone of the above (please specify):

S63 - SUPPORT MEASURES AND BEHAVIOUR

Q35 - Please assess the satisfaction in dealing with the COVID-19 pandemic of the following institutions.

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Not applicable
Government						
University		\bigcirc	\bigcirc		\bigcirc	\circ
Banks						
Hospitals			\bigcirc			\bigcirc
Other (please specify):				\bigcirc	\bigcirc	\bigcirc



Q36 - How important are/will/would be the following actions or support measures by your government, university or by your bank to you?

	Not Important	Slightly Important	Moderately Important	Important	Very Important	Not applicable
Transport fares and passes are not required.	e	\circ	\circ	\circ	\circ	\circ
Freezing rents.			\circ	\circ		\circ
Financial assistance for renters.	\bigcirc	\bigcirc	\circ	0	\circ	\bigcirc
Deferred or reduced mortgage payments.		\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Emergency supports for people on income assistance, disability assistance, and low-income seniors.		0	\bigcirc	\circ	\bigcirc	0
Monthly payments can be deferred up to 90 days and insurance renewals can now be done by phone or email.	\circ	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Delayed tax filing deadline and due date for taxes owed.	d	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Deferred student loan payments.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Emergency childcare for essential workers.	\circ	\circ	\circ	0	\circ	\bigcirc
Delayed taxes.	\bigcirc	\bigcirc		\bigcirc	\bigcirc	
Other (please specify):						\bigcirc

Q37 - Have you moved due to the COVID-19 pandemic (for example from	om student dorm to family
home, etc.)?	

\bigcirc	Yes
\bigcirc	No



Q38 - Please assess the frequency of your habits before and during the COVID-19 pandemic.

	Before the COVID-19 pandemic			During the COVID-19 pandemic						
	Never	Rarely	Some times	Often	Always	Never	Rarely	Some times	Often	Always
Washing your hands	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Leaving the house for unnecessary reasons	0	0	0	0	0	0	0	0	0	\circ
Avoided crowds and large gatherings Avoided	0	0	0	0	0	0	0	0	0	0
touching your face	\bigcirc	\circ	\circ	\circ	\circ	0	\circ	\circ	\circ	\bigcirc
Shaking hands	\circ	\circ	\circ	\circ	\circ	0	\circ	\bigcirc	\circ	\bigcirc
Stocked up on essentials at pharmacy and grocery store Made a plan for	0	0	0	0	0	0	0	0	0	0
communicating with family friends and neighbours	0	0	0	0	0	0	0	0	0	0
Cancelled travel	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Filled prescriptions	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\circ	\bigcirc	\bigcirc	\circ	\bigcirc
Worked from home	\circ	\circ	\bigcirc	\bigcirc	\circ	\circ	\circ	\bigcirc	\bigcirc	\bigcirc
Avoiding public transport	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Wearing a mask outside	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Offering help to people	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Online grocery shopping	\bigcirc	\circ	\bigcirc	\circ	\circ	\circ	\bigcirc	\bigcirc	\circ	\bigcirc
Recreation or workout Visiting family	0	0	0	\circ	0	0	0	0	0	\circ
members or friends	\circ	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc	\bigcirc	\circ	\bigcirc
Other (please specify):	\circ	0	0	\circ	0	0	0	\circ	0	\circ



S7 - GENERAL REFLECTIONS

In this part of the questionnaire we are interested in your general reflections on the COVID-19 pandemic.

Q39 - Can you share some general views/words of your reflection on Covid-19?	
email - If you would like to receive the results of the survey, please leave your e-mail: (e.g. john@gmail.com)	